



# WICKLANDER - ZULAWSKI INSTRUCTOR INSIGHTS



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## INSTRUCTOR INSIGHTS 2023 SCHEDULE

JULY 7

AUGUST 4

SEPTEMBER 1

OCTOBER 6

NOVEMBER 3

DECEMBER 1

### LIVE on Youtube

Join us on the first Friday  
of every month  
at 9:00AM Central Time



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## THE COGNITIVE INTERVIEW

The Cognitive Interview is an advanced form of fact-gathering interview ideally suited for a victim/complainant and witness interviews. The systematic process of the Cognitive Interview is designed to increase memory retrieval from your subject adding to the amount of reliable information obtained during the interview process. This month's Instructor Insights will break down the process of the Cognitive Interview and advanced questioning techniques used to obtain relevant information without compromising the accuracy of their recall.

## KEY TAKEAWAYS

- Recognize the difference between a standard Fact-Gathering Interview and the Cognitive Interview.
- Understand the importance of a robust Introduction and Rapport Building phase of the interview.
- Learn proper questioning techniques that include MORE open-ended questions.
- Recognize how to fragment your subject's original statement so additional details can be obtained in a systematic manner.
- Properly use the advanced questioning techniques to increase the amount of reliable and verifiable information obtained during the interview.
- Learn the importance of perspective and how changing perspective aids in obtaining additional information.
- Understand the importance of various retrieval techniques and uninterrupted interview exchanges.