



Wicklander-Zulawski Awarded Contract by the U.S. Citizenship and Immigration Services for Sixty (60) Investigative Interviewing Training Seminars for Each of Next Three Years

Custom Seminars Focused on Interviewing Techniques to Identify the Truth

Downers Grove, IL – (October 29, 2018) – Wicklander-Zulawski & Associates, Inc. (WZ), a world leader in investigative interview training services for federal government agencies, law enforcement organizations and corporations, announced today the company had been awarded a 3-year contract by the U.S. Citizenship and Immigration Services (USCIS) to provide sixty (60) training seminars annually. The 2-day custom course is designed to provide comprehensive training in multiple interviewing techniques with a focus on obtaining truthful information.

WZ's Certified Forensic Interviewer (CFI®) instructors will conduct the comprehensive training at USCIS offices in the United States and territories. The proven interviewing methods have been delivered to more than 200,000 investigators since the founding of WZ in 1982. "WZ is honored to be of service to USCIS by teaching proven interviewing approaches that are specific to the types of conversations with applicants by USCIS Immigration Services Officers, Fraud Detection and National Security (FDNS) Officers, and their supervisors" said WZ President and CEO Shane Sturman, CFI. "The value to USCIS is the delivery of "best practice" investigative interview techniques by CFI® credentialed instructors to ensure continuity and consistency at each USCIS office." The interview training will focus on the importance of developing rapport, showing understanding of the applicant and a professional, respectful approach to the interviewing process.

About Wicklander-Zulawski & Associates, Inc. (WZ)

WZ is a nationally recognized firm established in 1982. The company provides investigative interview training services to the public and private sectors. The public sector includes law enforcement, military, government, and diplomatic markets. The private sector includes financial institutions, human resources, loss prevention and other investigators employed by organizations. WZ's multiple interviewing methods enable their clients to employ a wide range of ethical strategies to elicit relevant information and obtain voluntary admissions more often and quicker than alternative approaches.

The firm's training experience includes services for a majority of U.S. police departments and federal agencies such as the U.S. Army, FBI, DHS, NSA, and the U.S. State Department's Bureau of Diplomatic Security Services. WZ conducts over 450 onsite seminars each year in over fifty countries worldwide in multiple methods of investigative interviewing.

For Immediate Release

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